



# Tackling the Cyber Threat

## A Global IT Solution Provider Perspective

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**SITA**

Create success. Together

# WHAT ARE WE GOING TO COVER

- Who is SITA?
- Aviation Transport Industry (ATI) threat landscape
- Cyber Threat Intelligence: Type and Sources
- Applying Threat Intel. to the Attacker Lifecycle
- In Conclusion...

# GLOBAL IT SOLUTIONS & SERVICES PROVIDER TO THE ATI

## We work with:



Airlines



Airports



Air



Governments



Ground  
Handlers



Air  
Traffic  
Control



Aerospace



Travel  
Distribution

## Key facts:

- **400+** Members
- **4,700** staff
- **140** nationalities
- **>60** languages
- **Nearly every** passenger trip relies on our technology and/or services

## And we're global

**1,000**

Airports –  
presence

**>90%**

The world's  
airlines



**>135**

Countries have  
a SITA presence

WE CONNECT

**13,500**

air transport  
industry sites

**200**

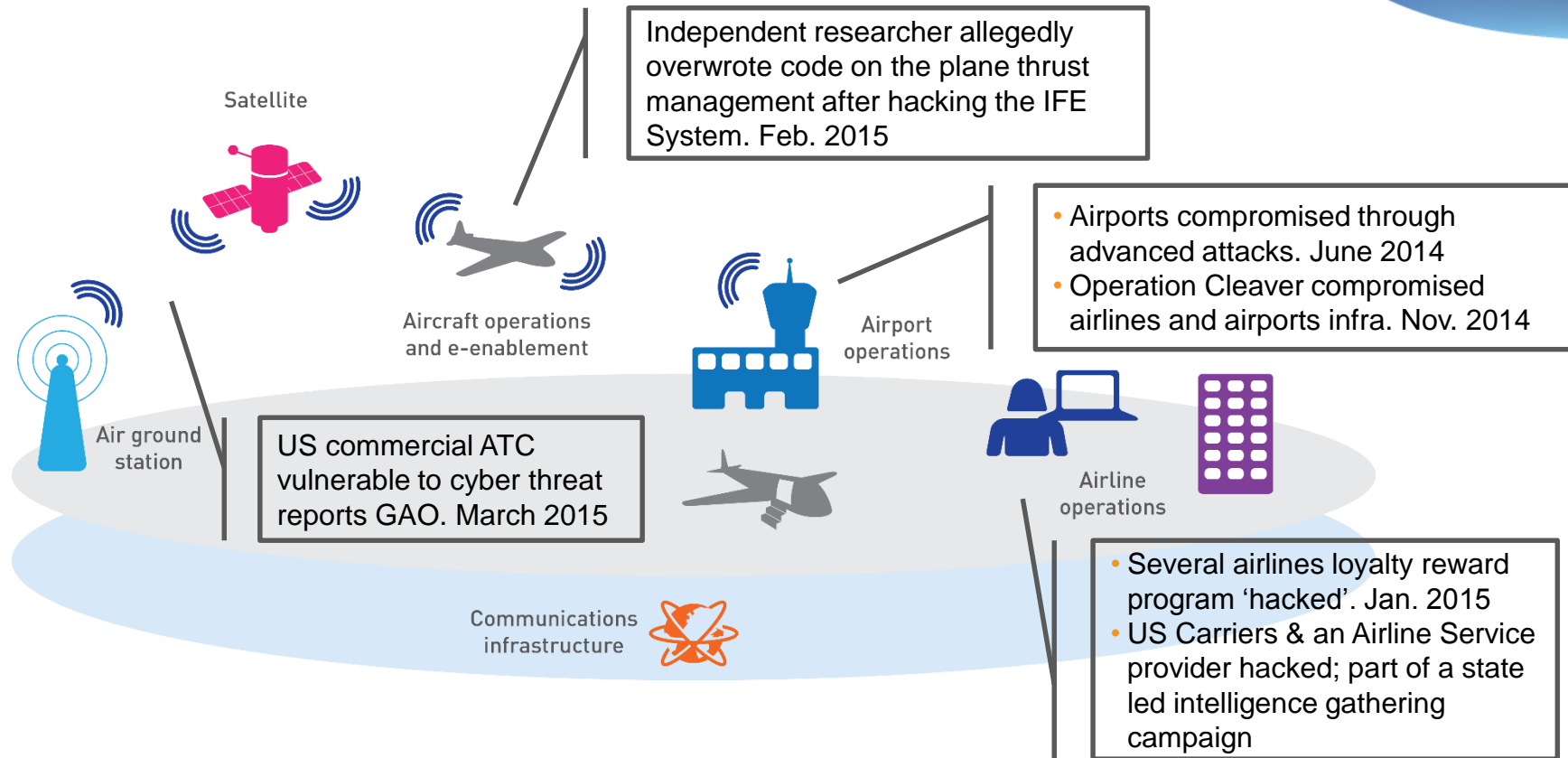
Countries and  
territories served



# THE THREAT LANDSCAPE

# THREAT LANDSCAPE

## Aviation is targeted

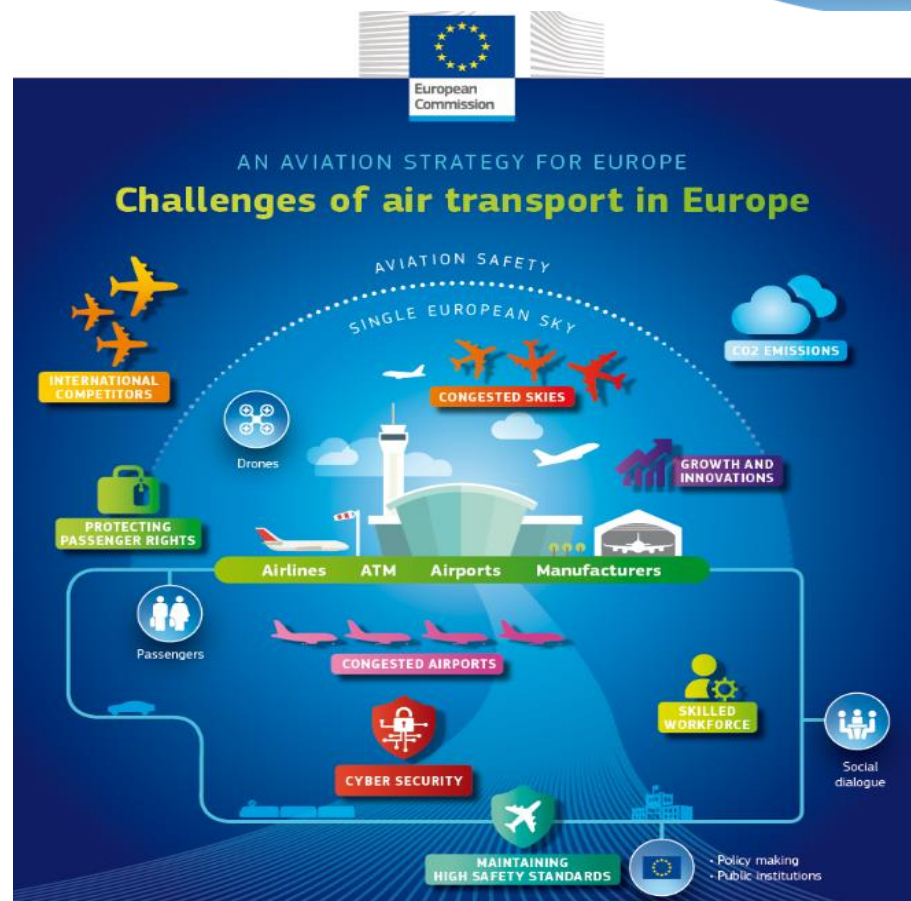


➡ Motivated, sophisticated and targeted attacks are evident across the expanse of the global air transport industry

# CYBERSECURITY IN THE ATI

## A Business Issue

- Sophisticated and targeted attacks are evident across the ATI e.g. Airlines, Aircraft Manufacturers, Airports, etc.
- 'Aviation and defence firms are likely to remain top targets of cyber espionage activity' (Mandiant Apr. 16)
- Cybersecurity to remain a Top Management Issue (ACI April 2016)
- Sec. researchers' work points towards increasingly destructive and disruptive attacks
- Cybersecurity related expenditure forecasted to grow 8.3% CAGR through 2020
- Increase interconnectivity within the industry e.g. e-Aircraft, smart airports, IoT augment risks







# RESPONDING TO THE THREAT

Leveraging Cyber Threat Intel. to inform  
response activities

# ADVERSARIES ARE (SMART) PEOPLE NOT SYSTEMS... THEY PURSUE GOALS

IT'S A "WHO,"  
NOT A "WHAT"



A HUMAN IS AT A  
KEYBOARD  
HIGHLY TAILORED  
AND CUSTOMIZED  
ATTACKS  
TARGETED AT THE  
VICTIM

THEY ARE PROFESSIONAL,  
ORGANIZED & WELL  
FUNDED



NATION-STATE  
SPONSORED  
ESCALATE  
SOPHISTICATION OF  
TACTICS AS NEEDED  
FOCUSED ON  
ACHIEVING THEIR  
GOAL

IF YOU KICK THEM  
OUT THEY WILL  
RETURN

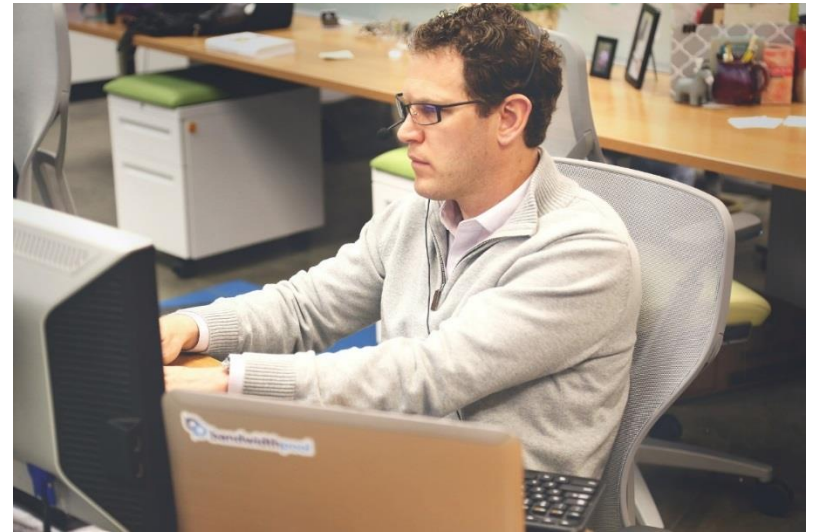


HAVE SPECIFIC  
OBJECTIVES  
AIM AT LONG-TERM  
OCCUPATION  
PERSISTENCE TOOLS  
ENSURE ONGOING  
ACCESS



# Managing the Threat

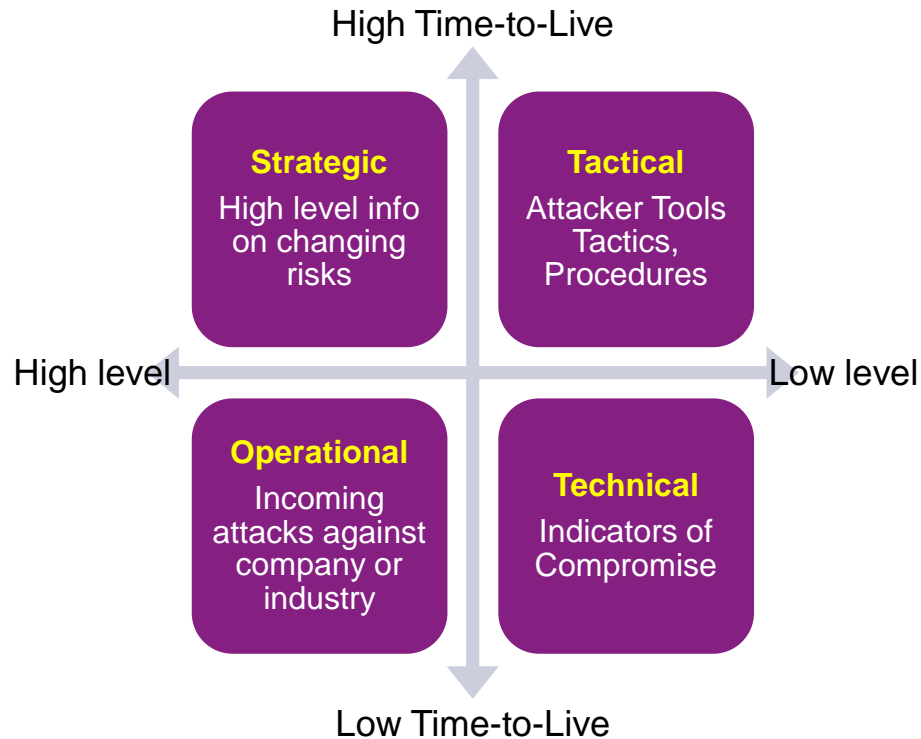
## Leverage Threat Intelligence



- Military-style intelligence applied to cyber
- Government-level 'apparatus'
- Structured
- Years of best practice
- Intelligence reports (mainly) for operational decision making and to inform policy

- Corporate-style IT security approach to threat intel
- Blinky boxes, firewalls, IDS, IR, etc.
- Ad-hoc
- Inventing practice as we go
- Intelligence reports (mainly) for pretty dashboards to management to justify budget

# Threat intelligence types and Sources



## OSINT Open Source Intelligence

- Derived from open sources (e.g. mainstream media, Internet forums, paste sites, etc.)
- **Pros:** good for 'context' and 'big picture'
- **Cons:** multiple languages, interpretation, noise

## TECHINT Technical Intelligence

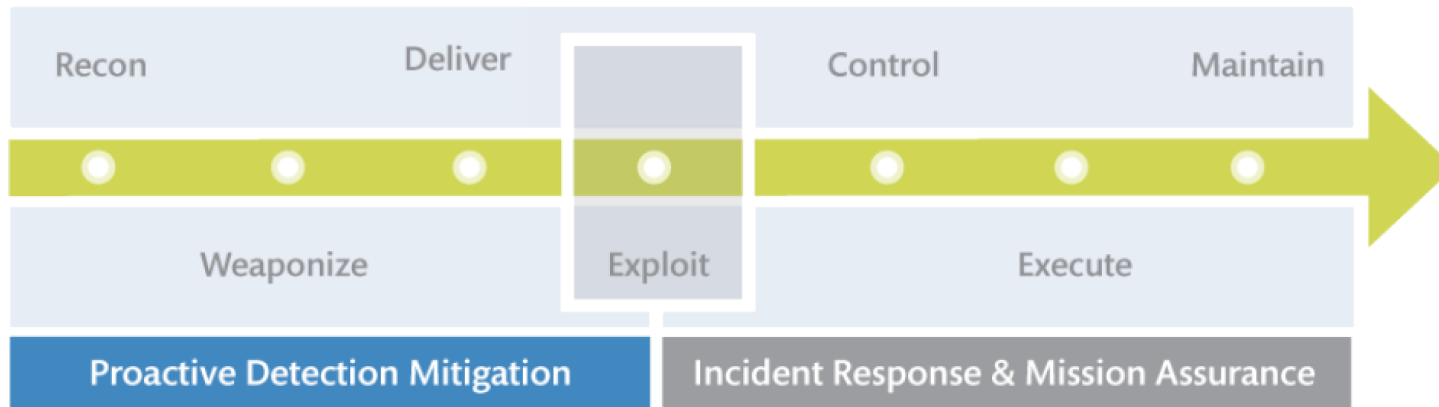
- Technical indicators (e.g. IP addresses, hashes, domains, tools & techniques)
- **Pros:** easy to consume and drive automation
- **Cons:** difficult to 'contextualize'

## SIGINT Signals Intelligence

- Derived from analysis of communications, often in one's own environment
- **Pros:** low noise; if you're seeing it, you're experiencing it
- **Cons:** requires extensive apparatus

# Cyberattack lifecycle

- Describes the stages that an adversary must go through in order to realize their goals against their target(s).
- From defender's point of view, represents the many ways we can disrupt the adversary



The MITRE Corporate Cyber Attack Lifecycle





## OSINT

- Paste sites and underground forums can be rich sources of information
- Perform your own reconnaissance... what can you find about **you**?

## TECHINT

- IP addresses of adversary command-and-control infrastructures
- E-mail addresses of targeted staff members
- Your own external footprint... what's out there vs. what we *thought* was out there?
- Proactively look for vulnerabilities and technical weaknesses

## APPLICATIONS

- Target lists of IP addresses, domain names, email addresses, etc. to feed monitoring
- Discover 'rogue' or 'shadow IT' services to determine where security monitoring / response coverage gaps might exist





## OSINT

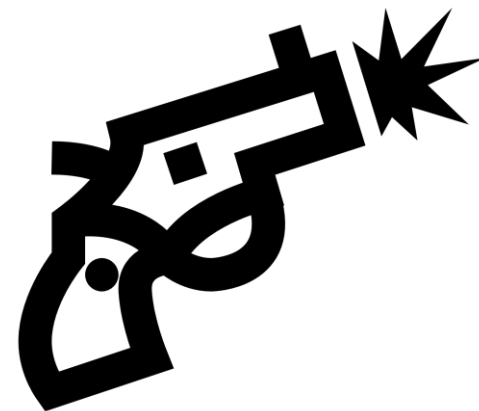
- Attacker's tools, techniques and procedures (TTPs) may have been reported (semi) publicly
- Security researchers posting proof-of-concept code
- Adversaries sometimes let their code slip!

## TECHINT

- Many attacks leverage known tools... so why not acquire them?
- What fingerprints can identify a tool, or technique?

## APPLICATIONS

- Download attacker tools: maybe work with your pentesting team and build detections for common tools (e.g. mimikatz, PowerShell Empire, etc.)
- Proof-of-concept code can help highlight where vulnerability exists... can inform business proactively of need to be vigilant





## OSINT

- Research delivery mechanisms
- Malware reports, reverse engineering write-ups, etc.

## TECHINT

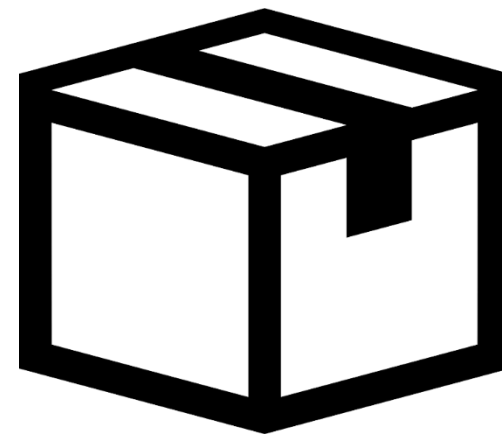
- Malware signatures, hashes
- IP addresses of delivery mechanisms

## SIGINT

- Monitor incoming email
- Enable a reporting mechanism for staff to report malicious email

## APPLICATIONS

- Ingest high-confidence intel into defensive controls, like firewalls, IDS/IPS, etc.
- Tune email infrastructure to detect/block known delivery mechanisms







## TECHINT

- Attacker TTPs
- Malware signatures
- Exploitation fingerprints (e.g. file/registry artifacts, etc.)

## SIGINT

- AV detections
- IDS detections
- SIEM / other monitoring detections

## APPLICATIONS

- Malware signatures may enable 'hunting' for other infected systems
- Can initiate Incident Response with information about where to start looking
- Assist in helping to 'scope' the incident





## TECHINT

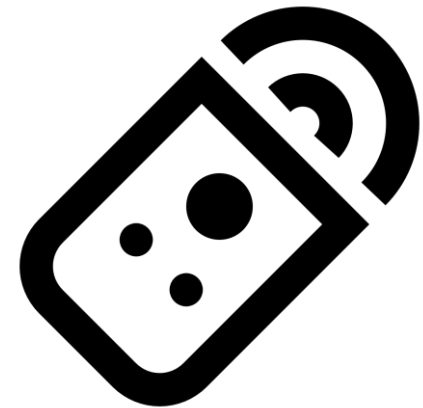
- IP addresses of command-and-control
- C2 domains
- C2 communications protocol details

## SIGINT

- Outbound communication to C2 (e.g. beaconing)

## APPLICATIONS

- Create detections for certain C2 traffic patterns
- Potentially 'spy' on C2 traffic to understand what attackers activity is
- Possible use for blocking & tackling; disrupt C2?
- Further identify scope of a potential incursion





## OSINT

- Attacker data dumps – aka ‘loot’
- Attempts to sell or fence data (cash out)
- Boasting & bragging

## TECHINT

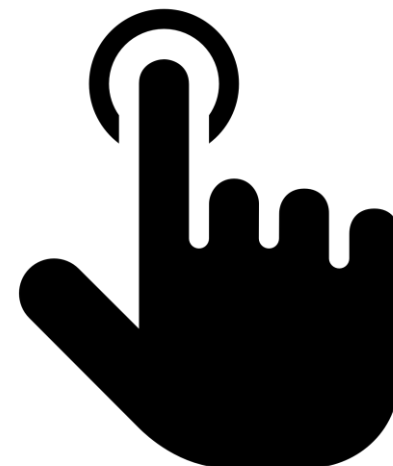
- Details of exfiltration methods
- Forensic artifacts

## SIGINT

- Attacker ‘fingerprints’
- C2 and exfiltration communications

## APPLICATIONS

- Credentials of compromised users – can alert and take action (e.g. password reset)
- Clearer view of what extent of compromise may be (e.g. data accessed or modified)
- Input to ‘remediation activities’ to block the attacker





## OSINT

- Uncover persistence mechanisms and approaches (through research)
- Identify C2 infrastructure

## SIGINT

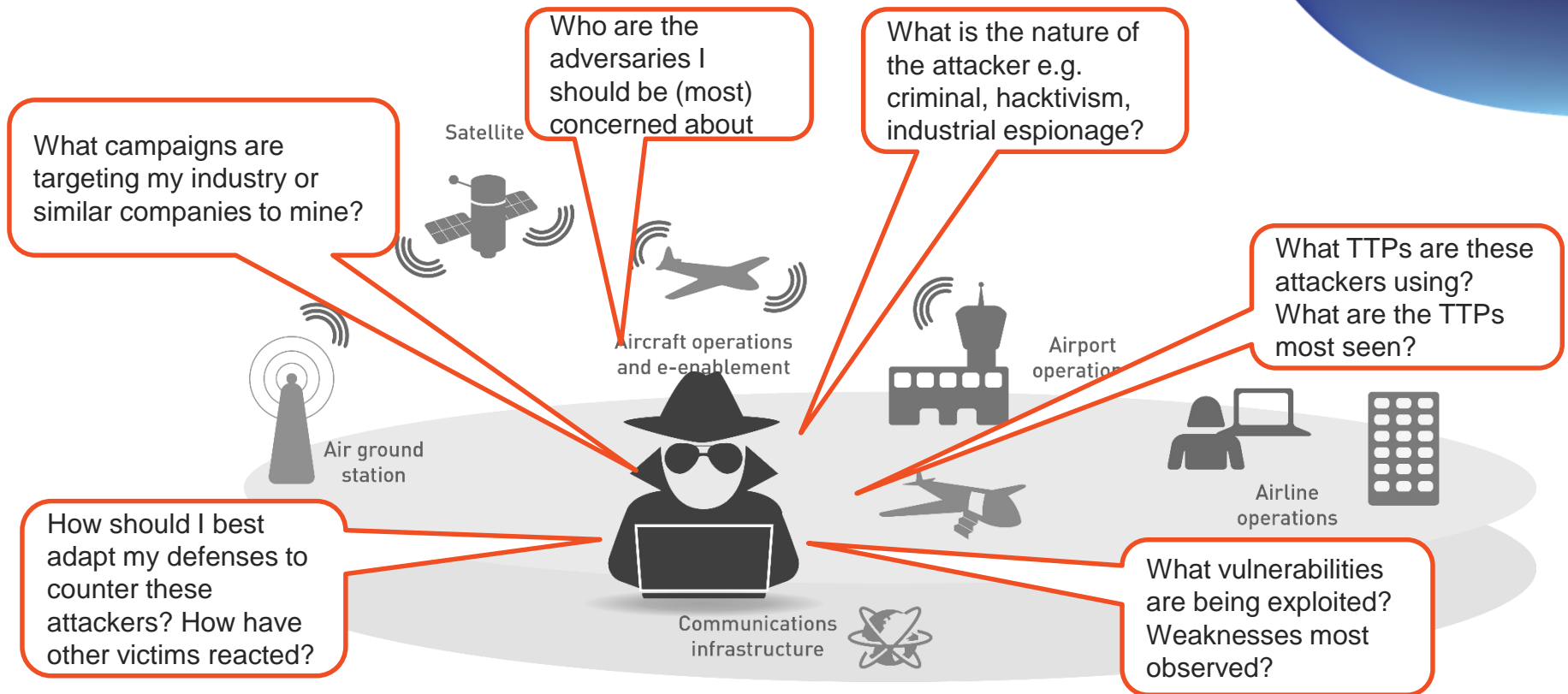
- Compare activity against baseline 'normal'
- Use of common tools, by uncommon users of those tools (e.g. psexec, PowerShell, etc.)

## APPLICATION

- Pinpoint 'hotspots' to investigate for signs of malicious activity
- Round-out identification of all access mechanisms ready for remediation



# CYBER THREAT INTELLIGENCE



## Overarching goals:

- support informed decision making; clarify the risk landscape
- prevent or decrease the time to detect an attack
- augment incident response capability; facilitate investigation of an attack
- improve information security management practices

# 3 points in conclusion

1

The **cybersecurity threat** is real, co-ordinated and **happening now** – across all industries

2

**Cybersecurity intelligence** can help individual organisations address and respond to threats,

3

Industry-wide **shared intelligence** is **most helpful** to protect our industry



**Get involved...** share your cyber threat intelligence



Any  
Questions