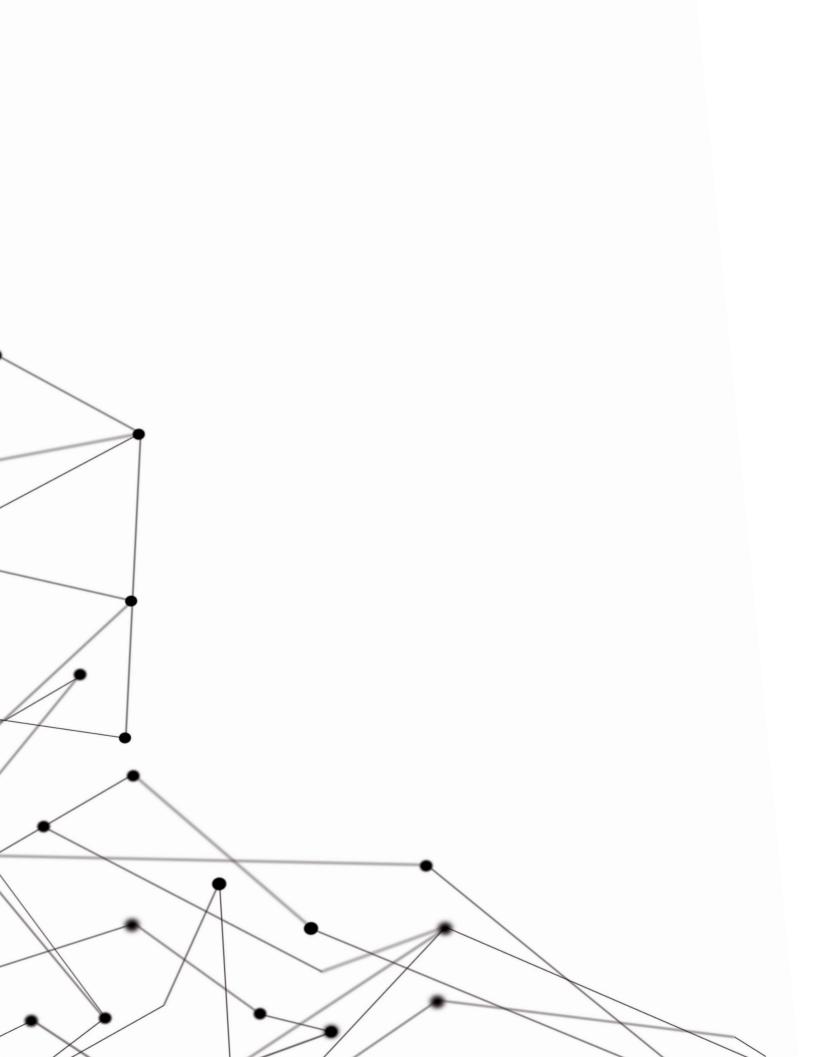




Are your services protected against cyber criminals?

This Conference will prepare you!





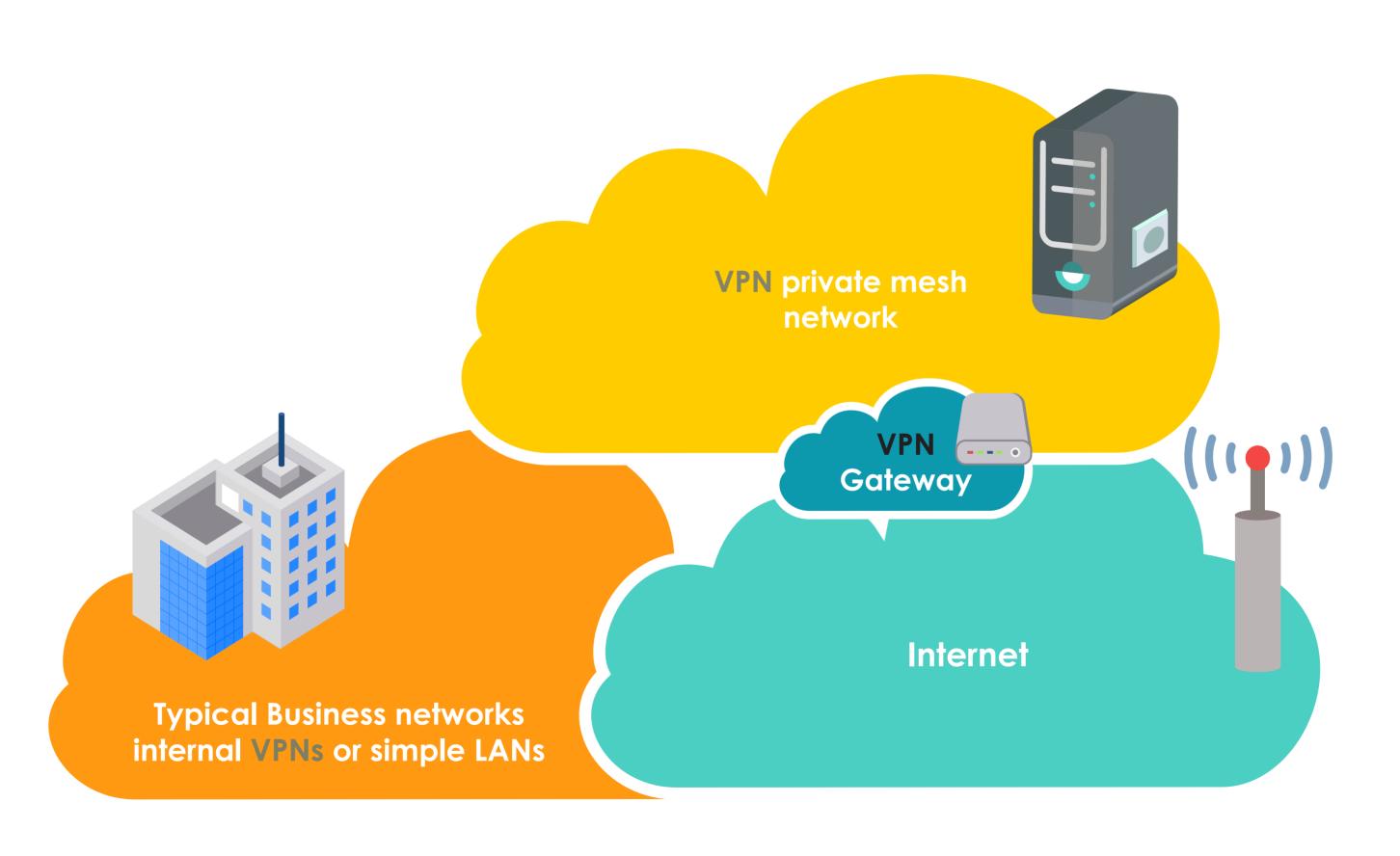


Secure networks for collaborative services

### Mick Haynes Technical Director, Hit Rail

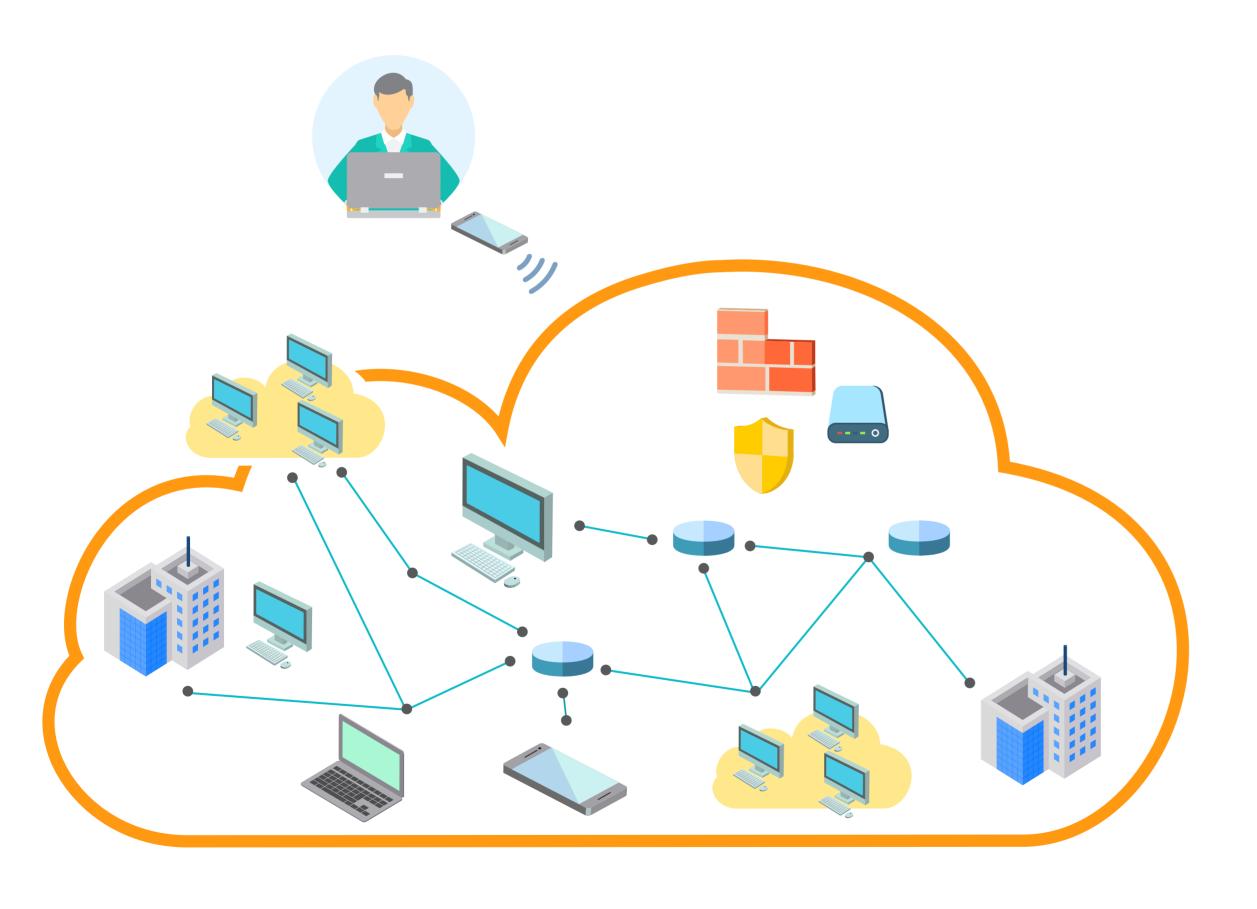


# Why are networks a major risk?



#### Typical business

network(s)

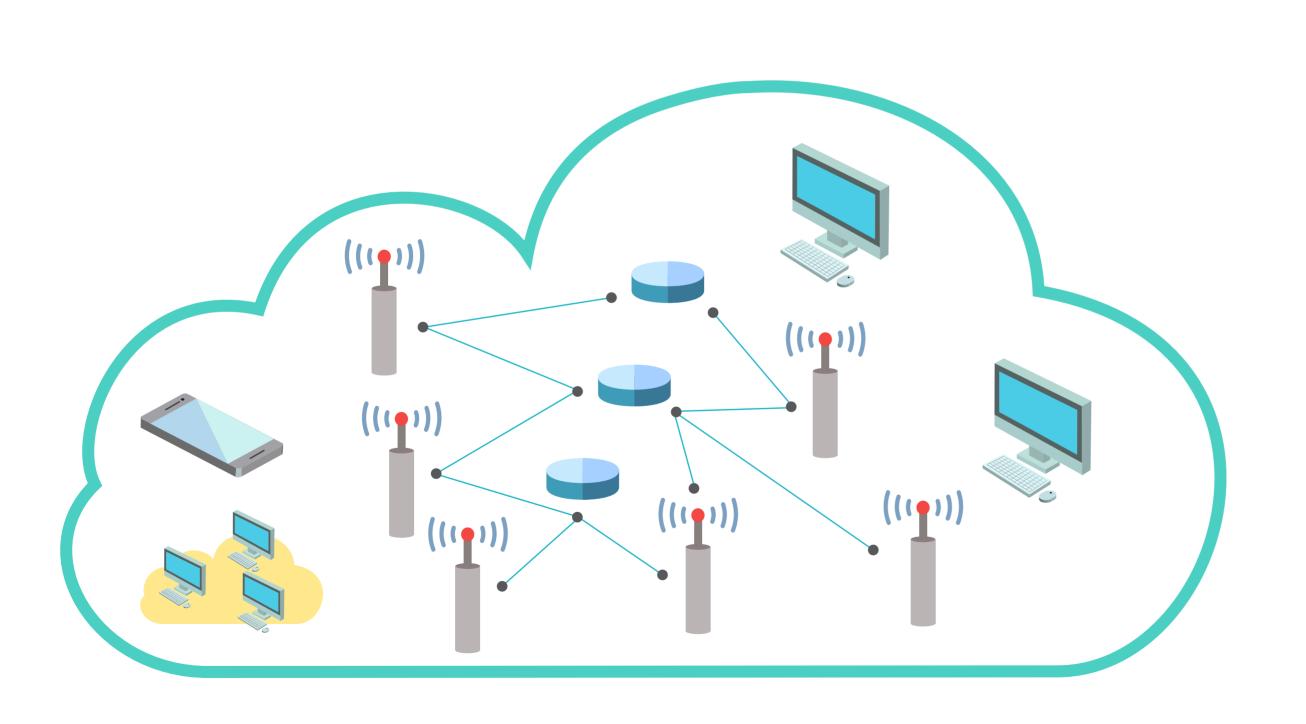


- Some private LANs
  - Some private VPNs for larger users
- One main firewall to internet
- Lots of employees working from PCs, phones and tablets over wireless
- Employees using PCs over local LAN (with secure wireless)

#### **Small Businesses**

Laptops with wireless and PC based firewall

#### Internet



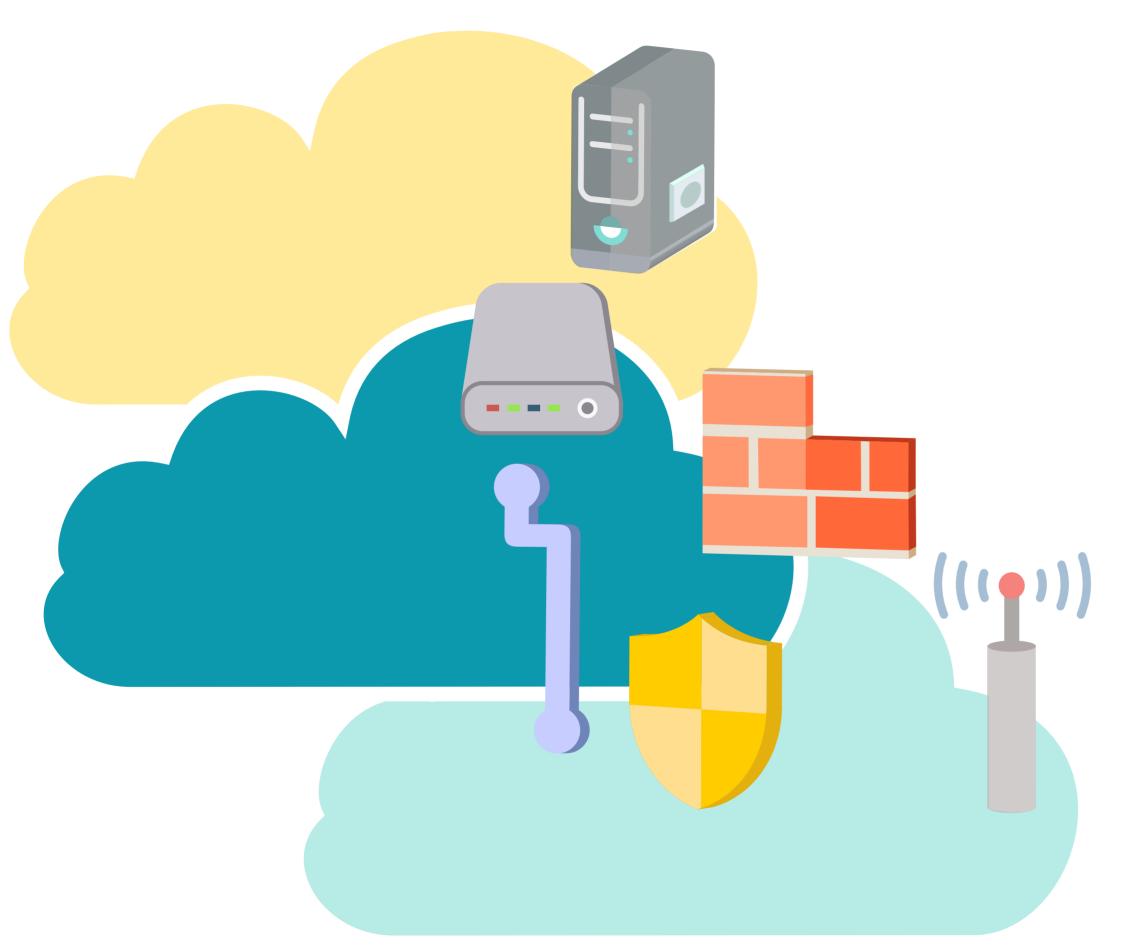
Ubiquitous

Attacked continuously

Fast but with uneven performance

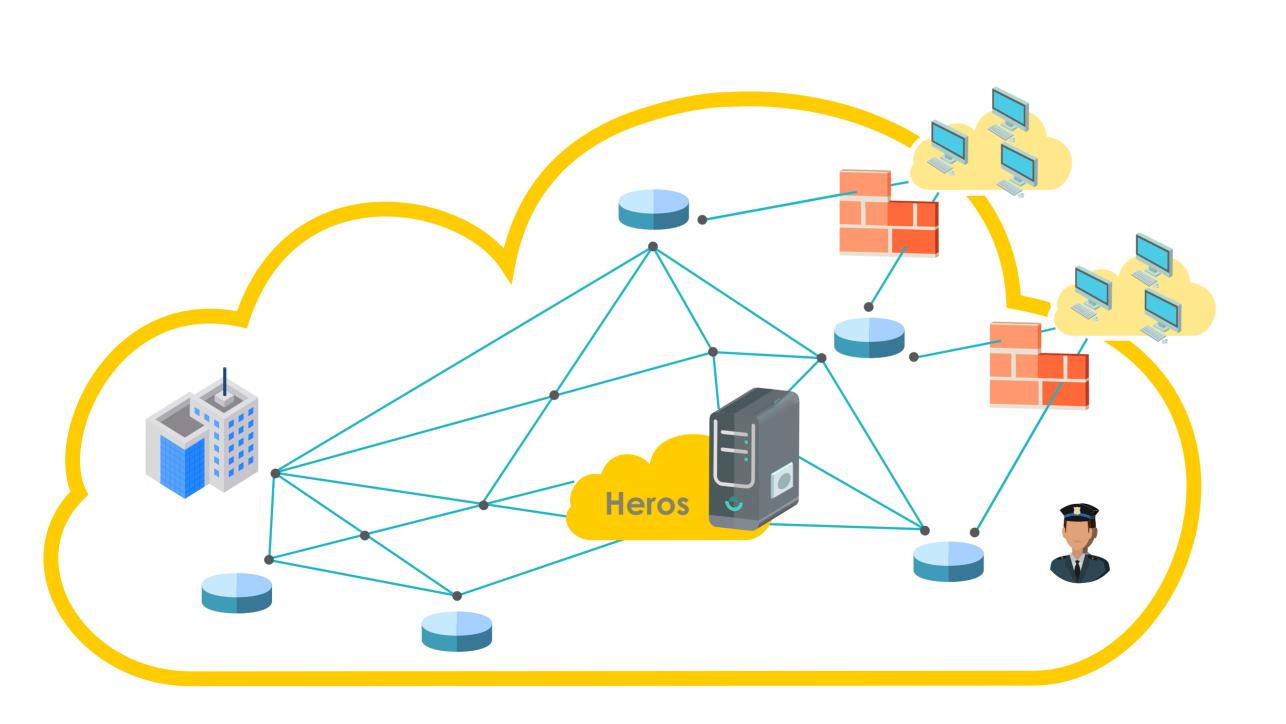
Fundamentally insecure

#### **VPN** Gateway



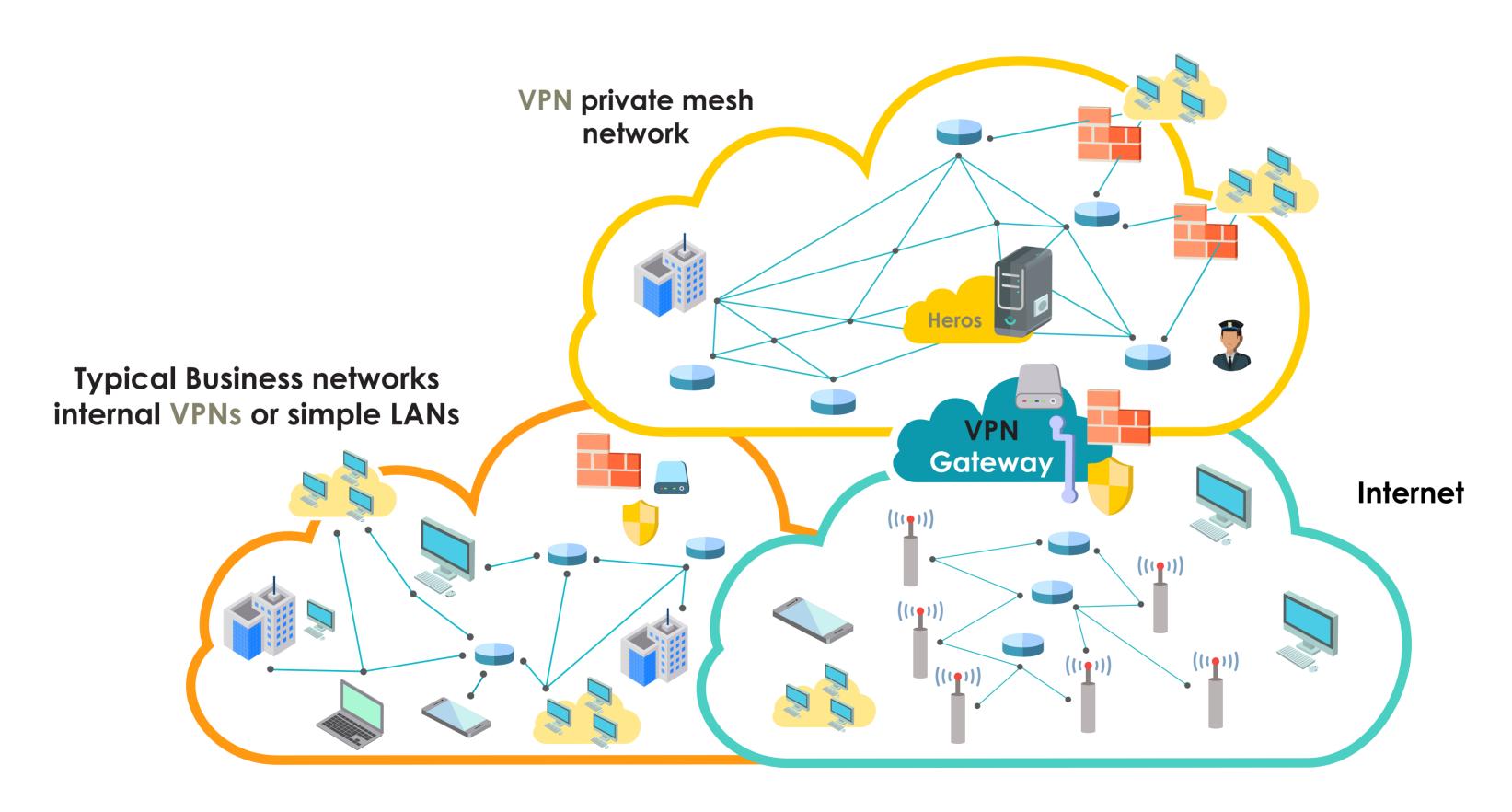
- Hit Rail's secure pipe for internet connections
- IPSec tunnel with backup
- Part of SLA
- Monitored and secure

## HERMES Private VPN

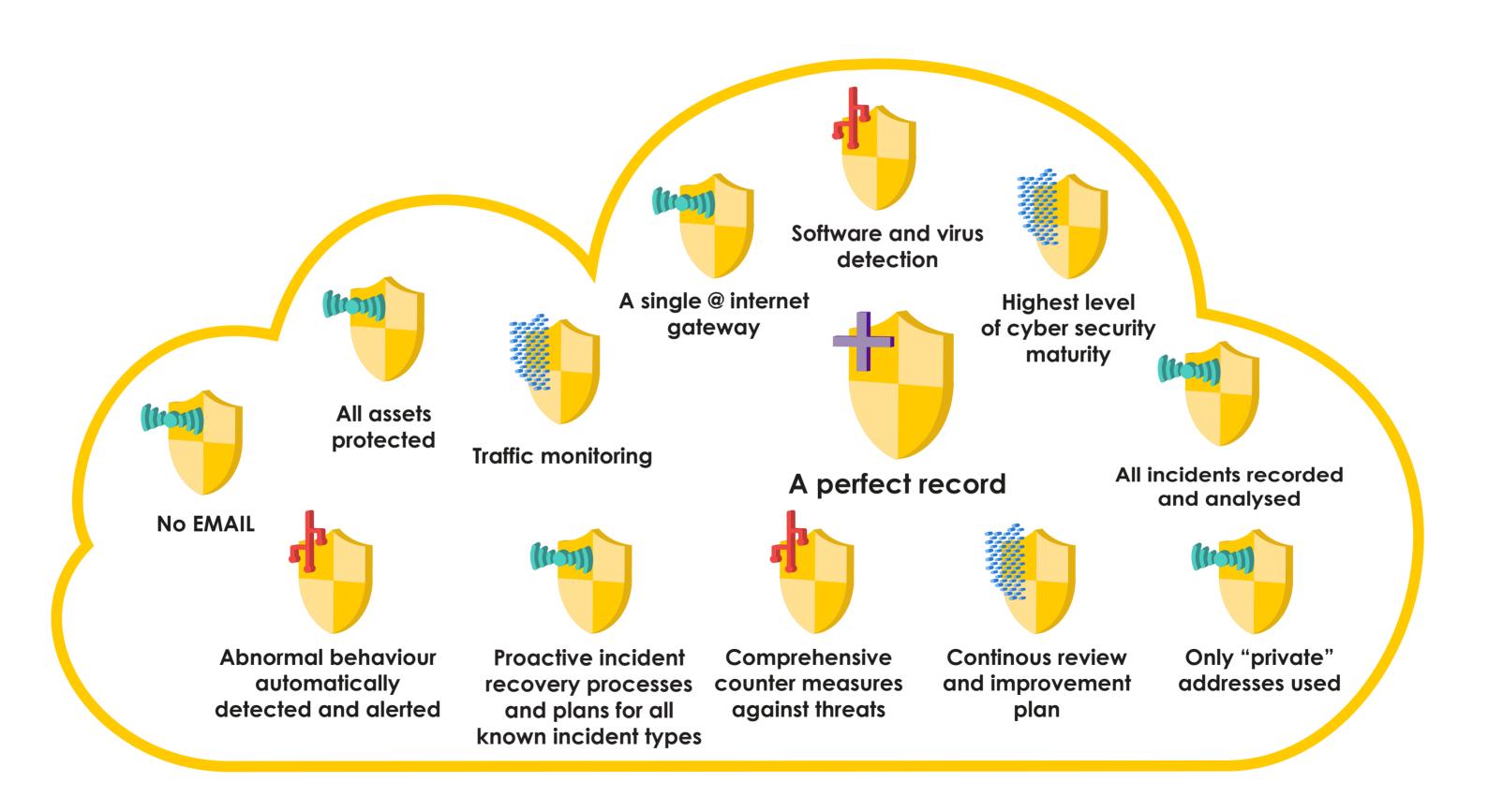


- Meshed private rail network
- Rail users make two connections to a private Point of presence
- Rail users have specific firewall policies to ensure no unknown connections or traffic is presented
- Guaranteed service levels
- Targested at mission critical services

# Why are networks a major risk?



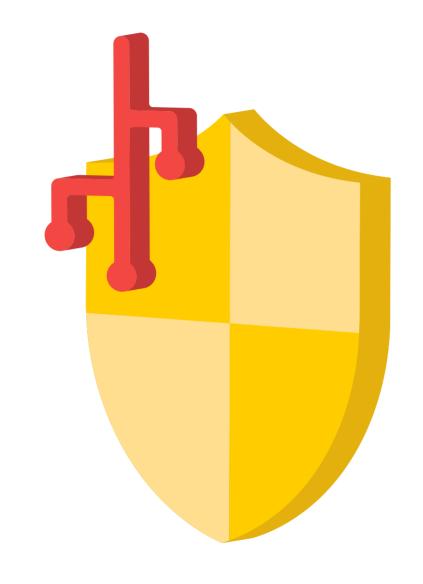
# The HERMES VPN cyber security shields





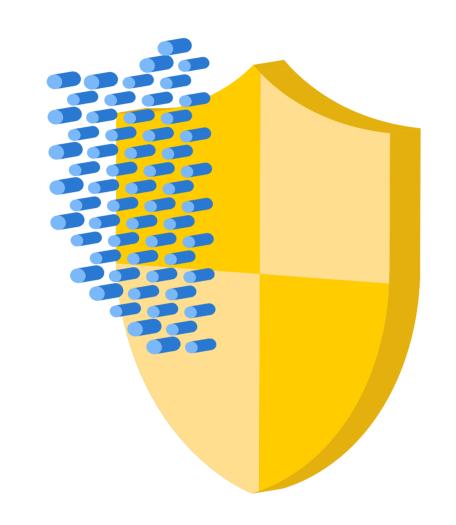
A single @ internet gateway

- Ability to control traffic entering the network
- Measurement
- Monitoring



Software and virus detection

- Services are protected and monitored
- Best practice virus protection on all potentially vulnerable connections



Highest level of Cyber Security Maturity Model

We follow US and European CSMMs



All incidents recorded and analysed

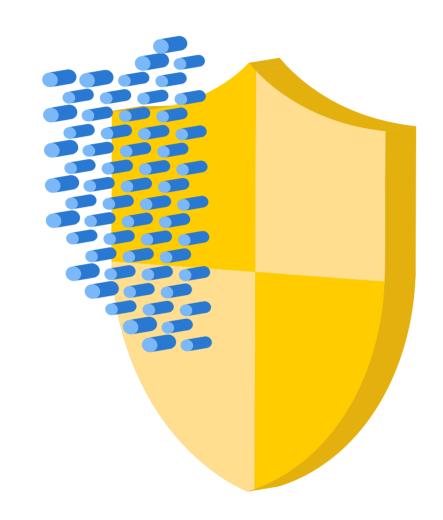
Both Hit Rail and users have a process



Only "private" addresses used

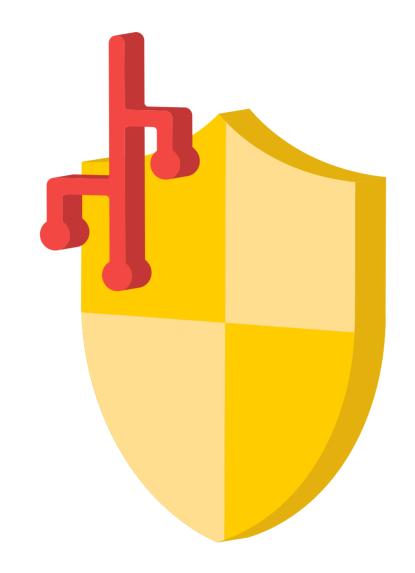
NAT an essential requirement of the architecture

No DNS



Continuous review and improvement plan

 The Hit Rail team covers roles monitoring possible threats and possible modifications to all of our protection techniques



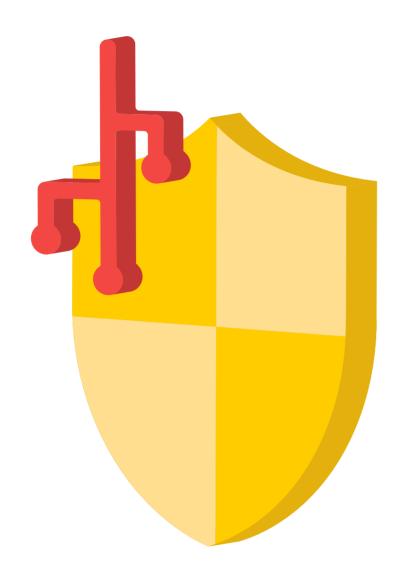
Comprehensive counter measures against threats

- Access lists
- Limited ports
- Valid source and destination combinations
- Encryption
  - Traffic pattern monitoring
  - Back ups and automatic re-routing



Proactive recovery from incidents

- Automated recovery using back up links
- Tested and documented recovery scripts and data



Abnormal behaviour automatically detected and alerted

Monitoring sudden excessive activity

Monitoring loss of activity

Monitoring loss of connectivity

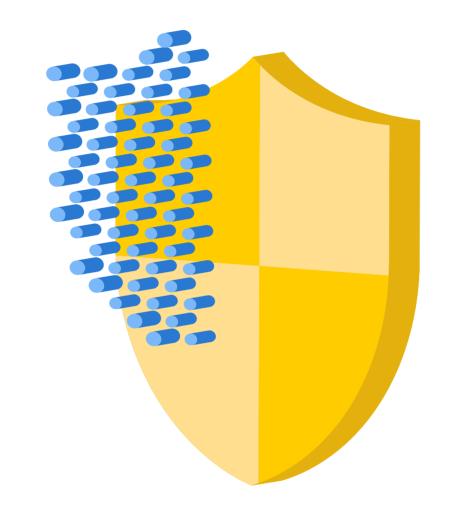


 Email and similar risky traffic is not allowed across the network



All assets protected

- All nodes have good physical security
- Heros and central site secured
- Customers follow the best security practices



Traffic monitoring

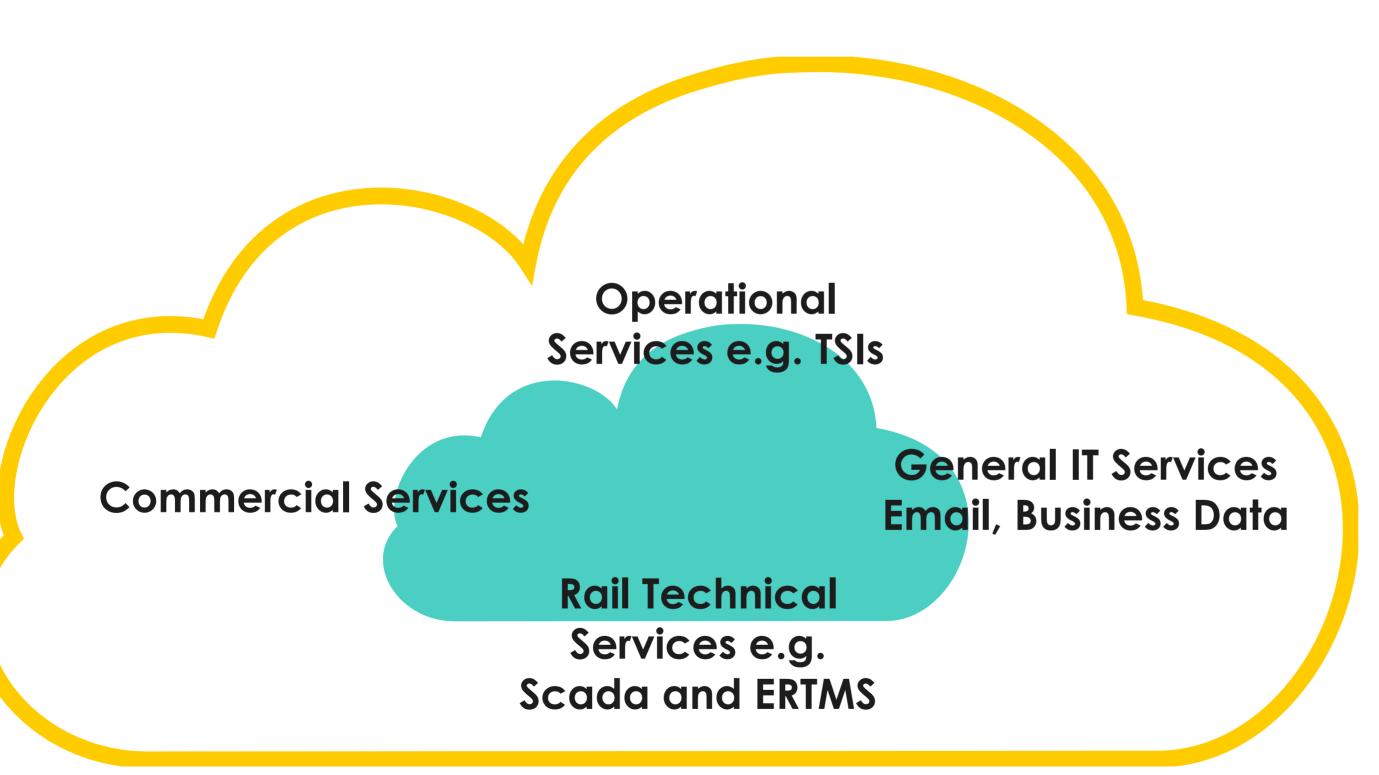
- IP accounting is on all routers
- The data is collected centrally and used to understand patterns of use
- Each traffic type uses a dedicated IP address and is collected to provide application levels volumes
- The variability is understood both within 24 hours and by day of the week and to understand seasonality



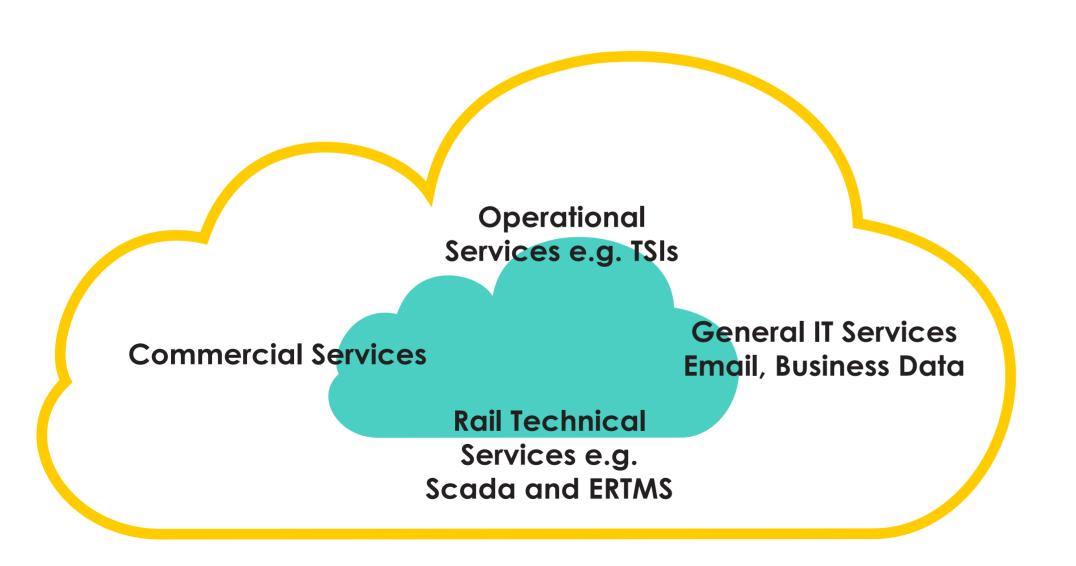
For over 25 years

Will be 20 years into the future

# Which services justify consideration for network segmentation?

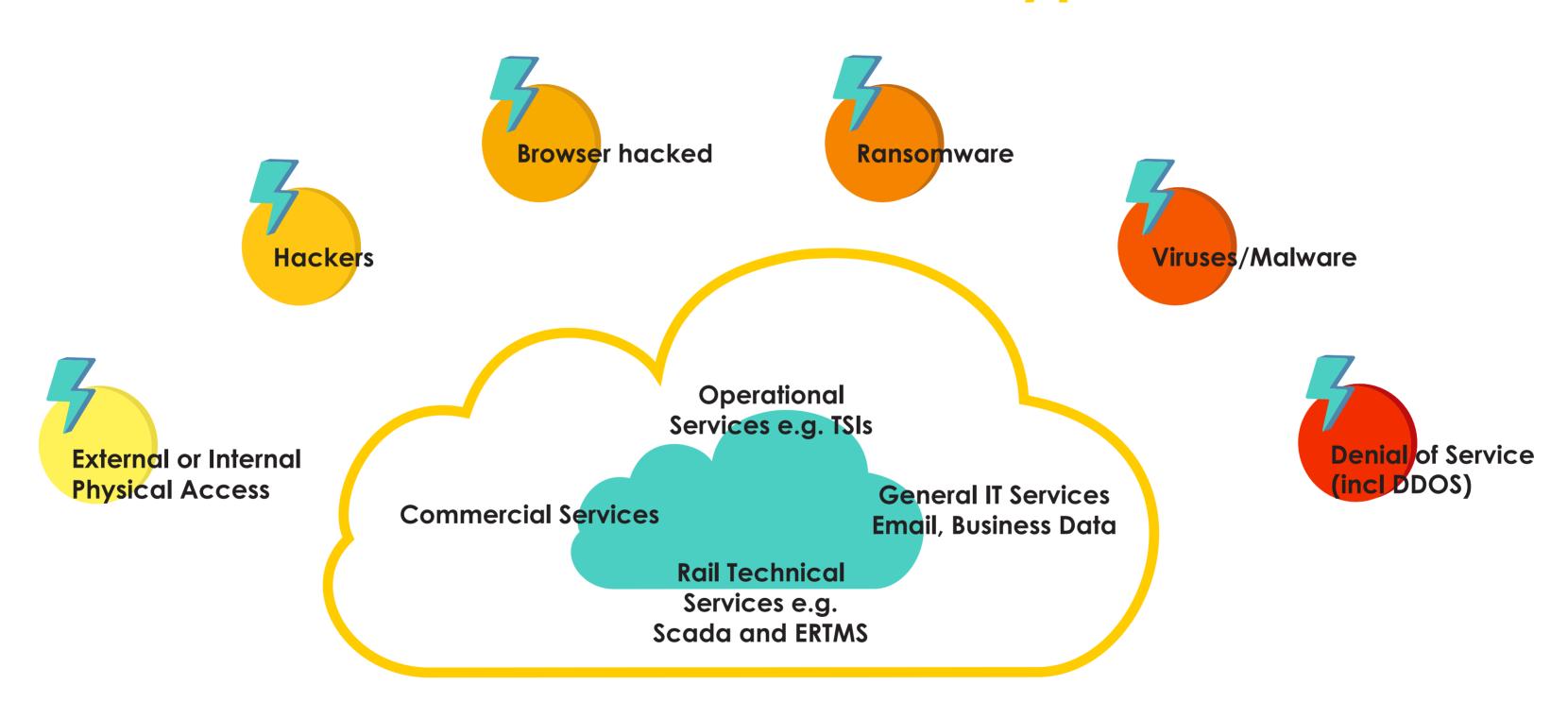


#### Which are the critical services?

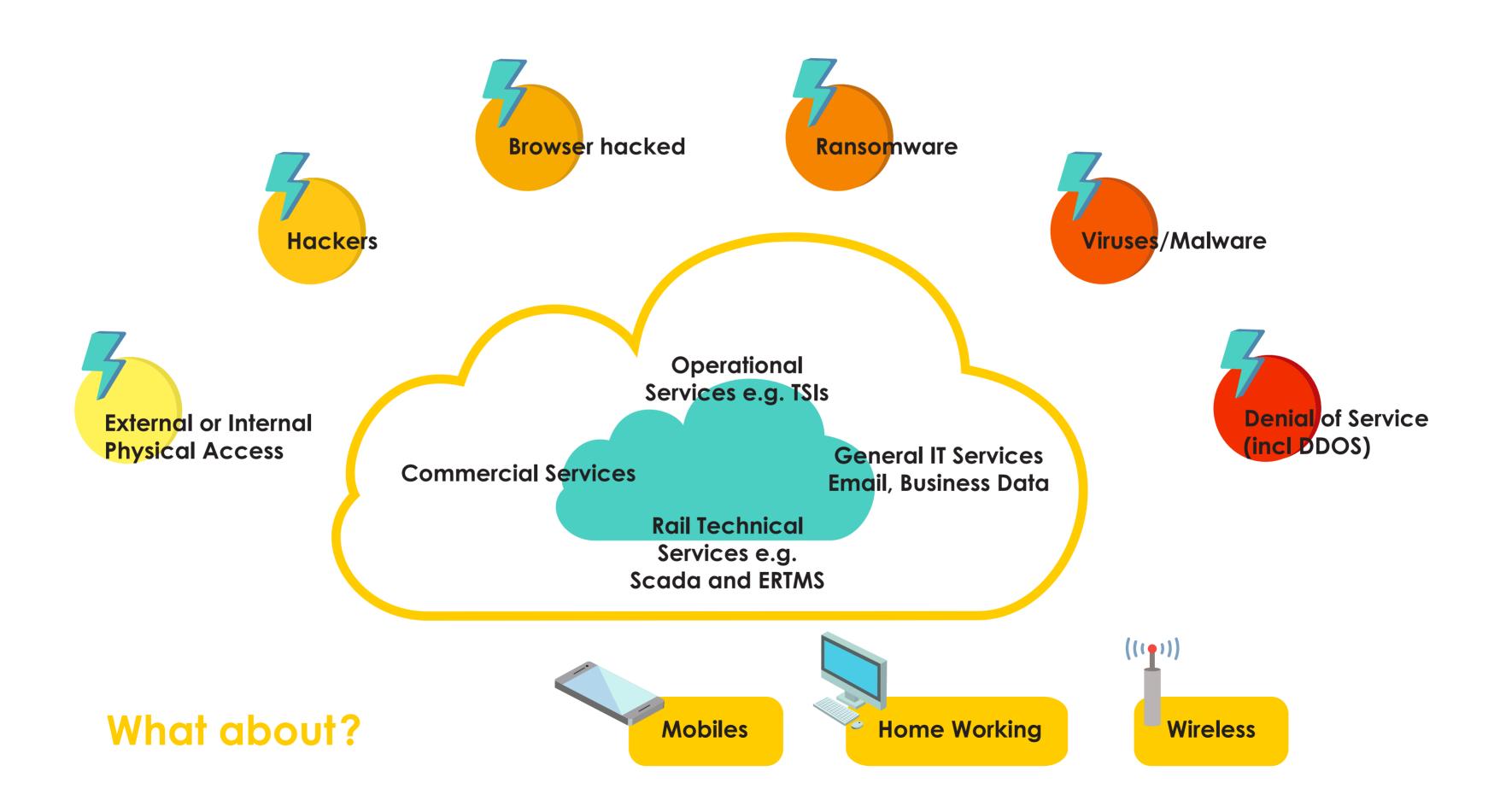


- Control systems including signalling
- Scada networks
- Sales services both passenger and freight
  - Infrastructure monitoring
  - Communication RU ↔ IM
  - International Communication for international services
  - Web sites
  - Customer communications

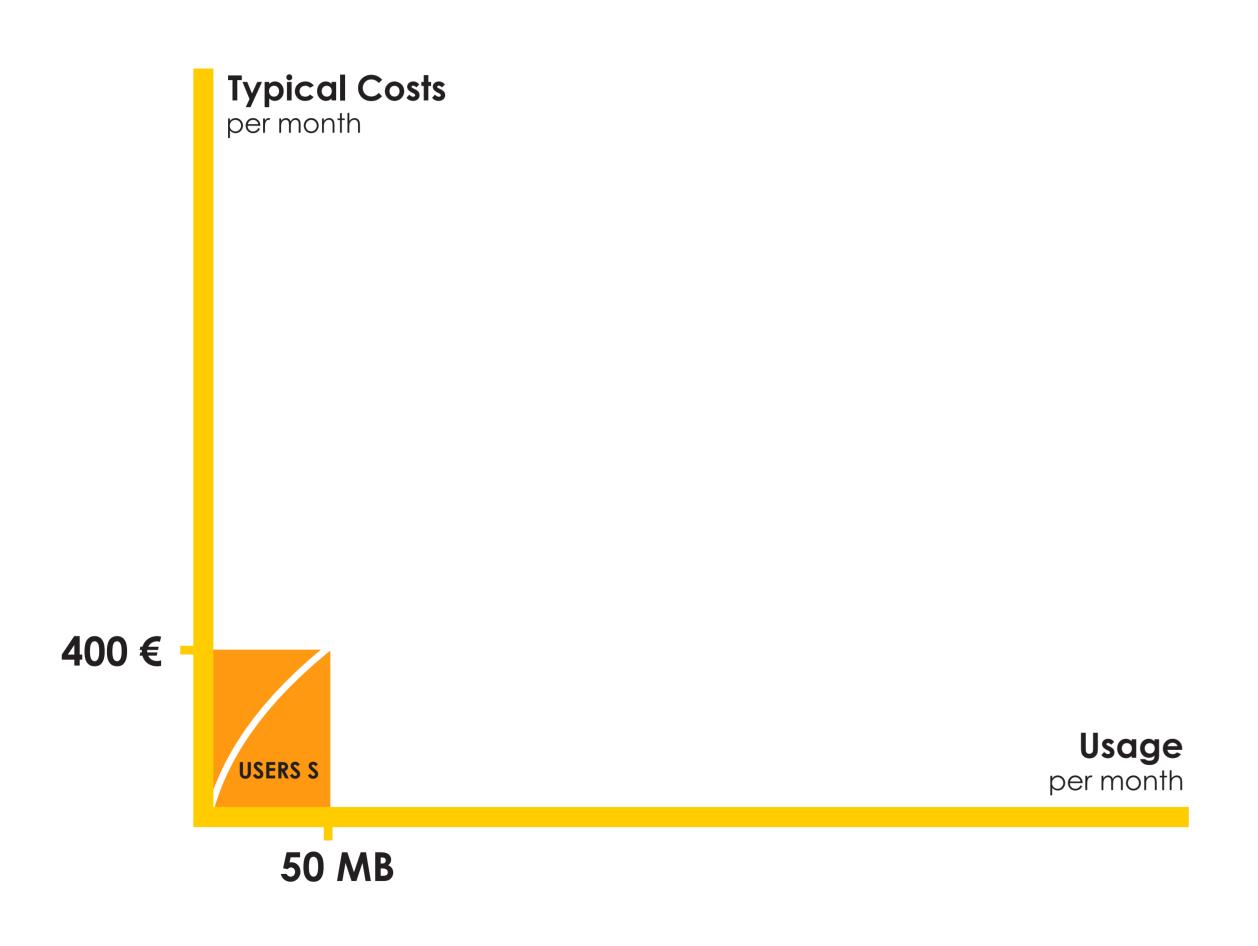
# What are the different attack types?



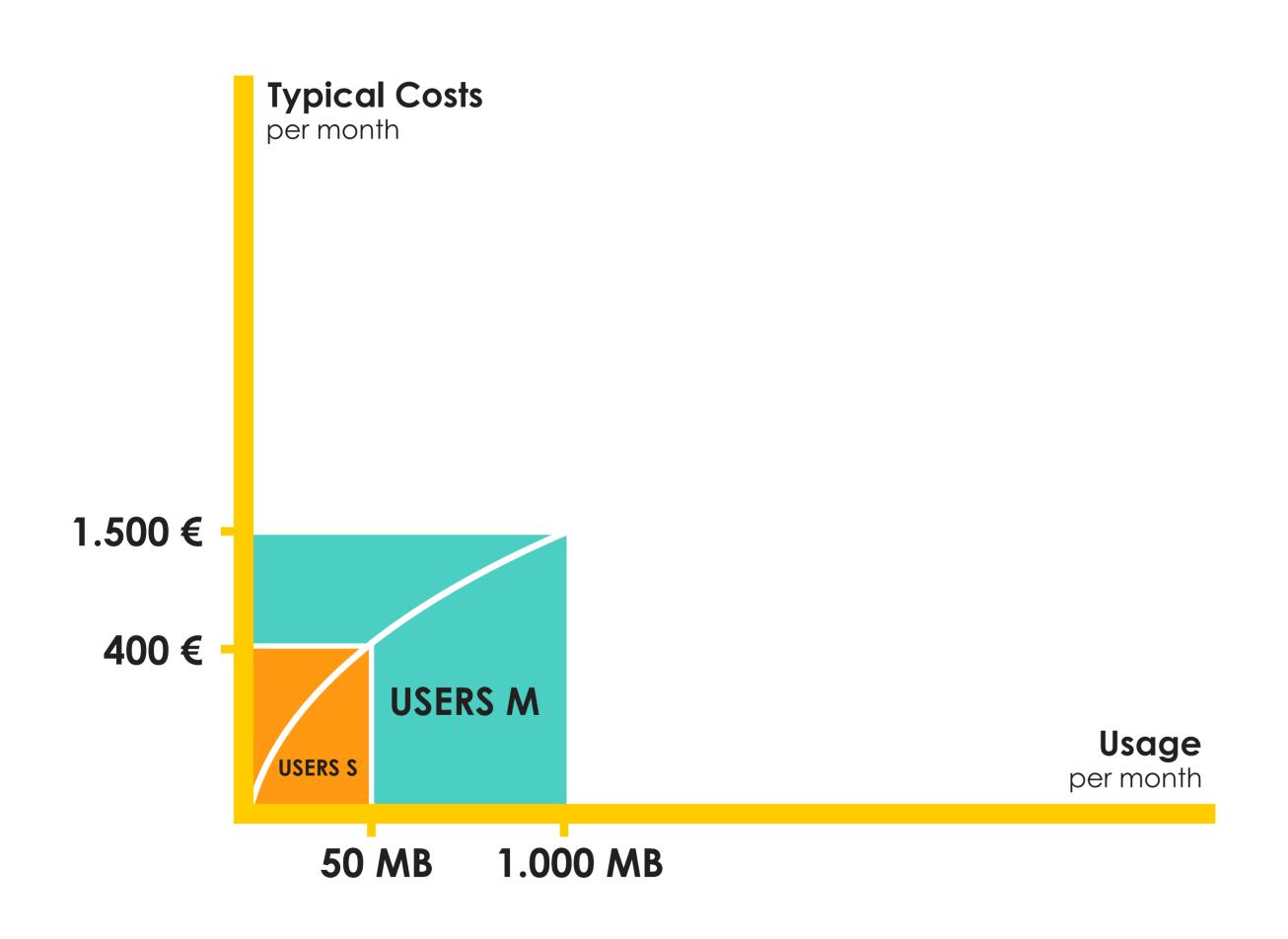
#### It can't affect me!



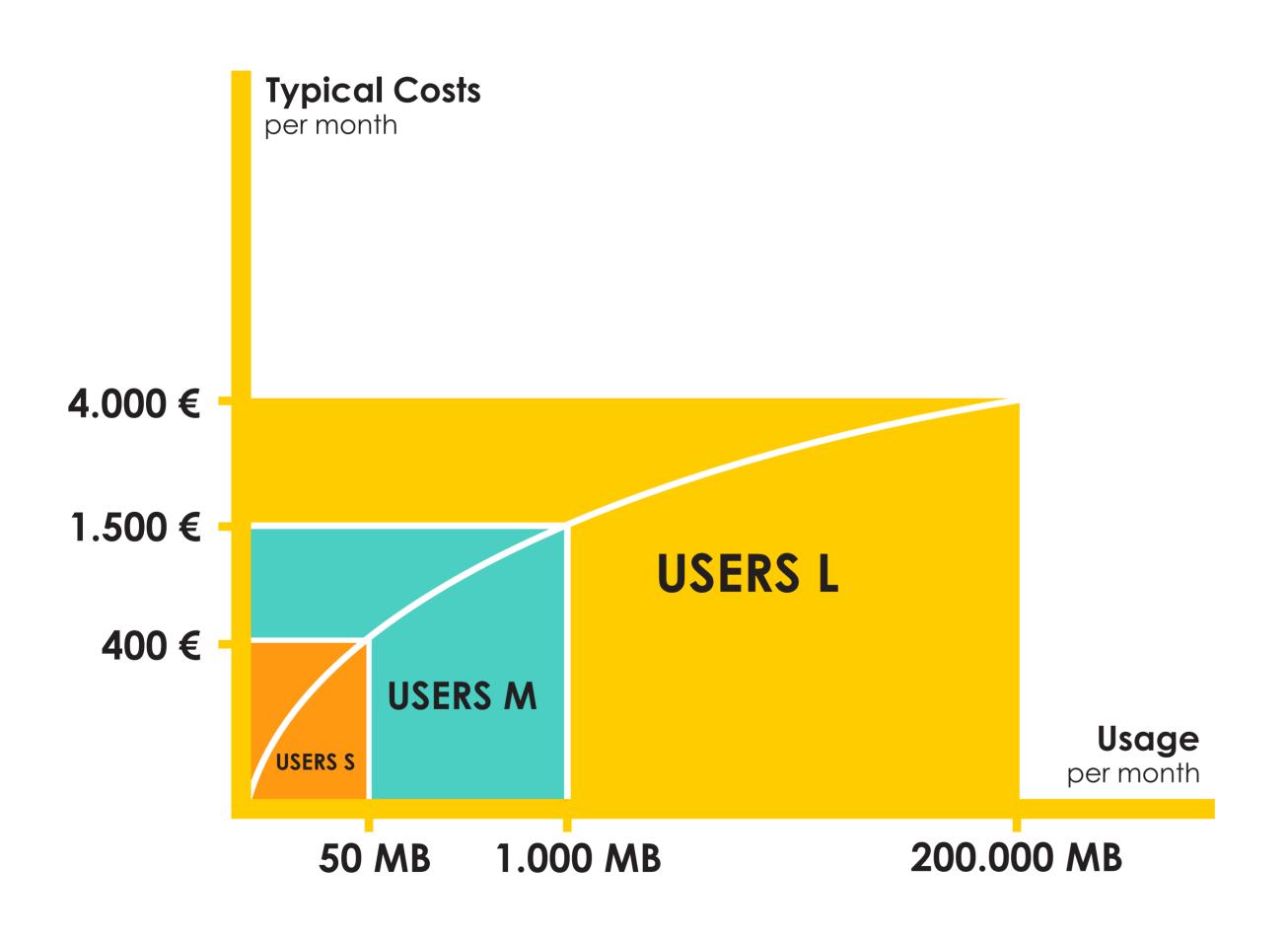
#### **VPN Costs**

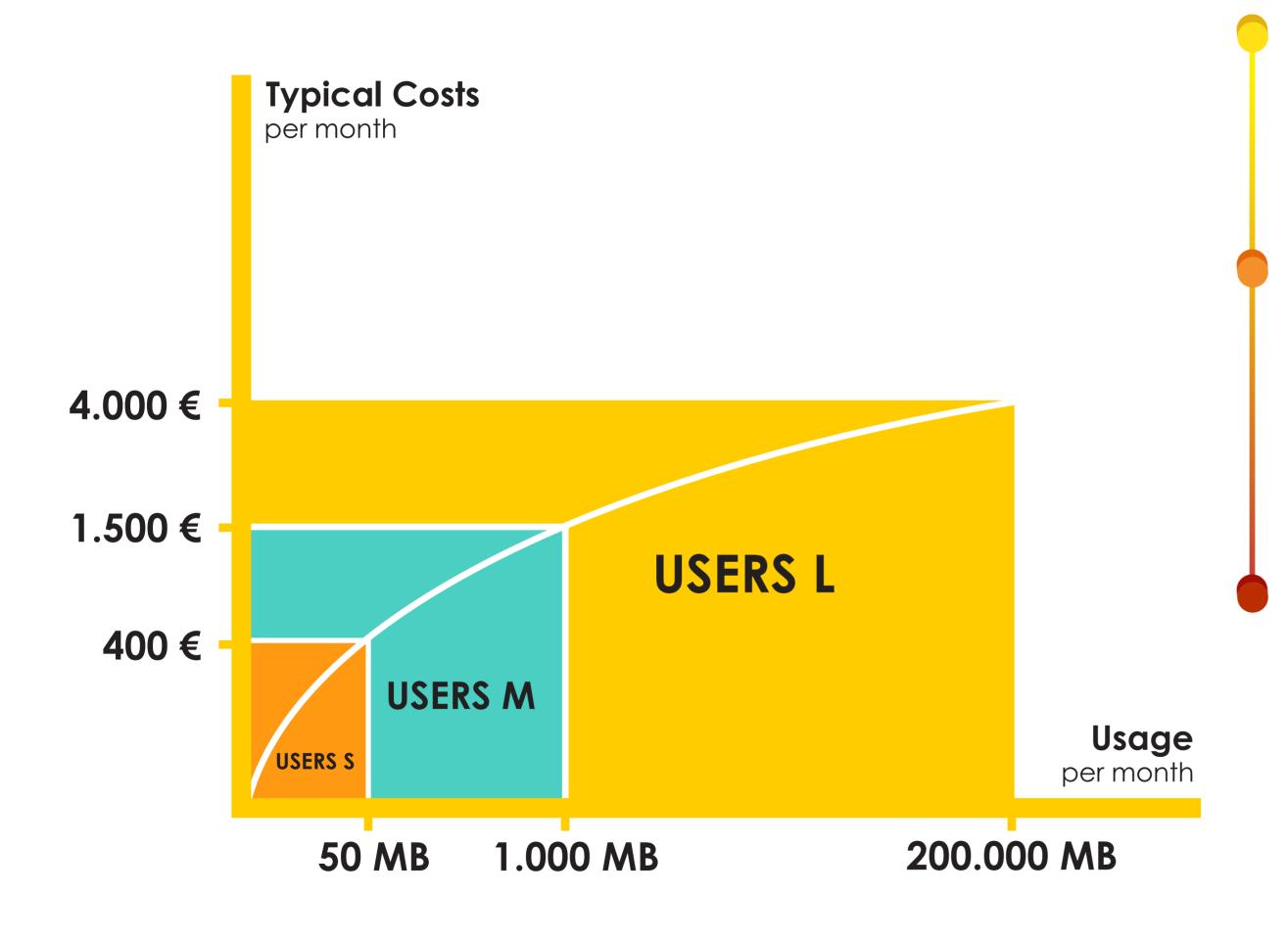


#### **VPN Costs**



#### **VPN Costs**





### Loss of key services (>€1M per day)

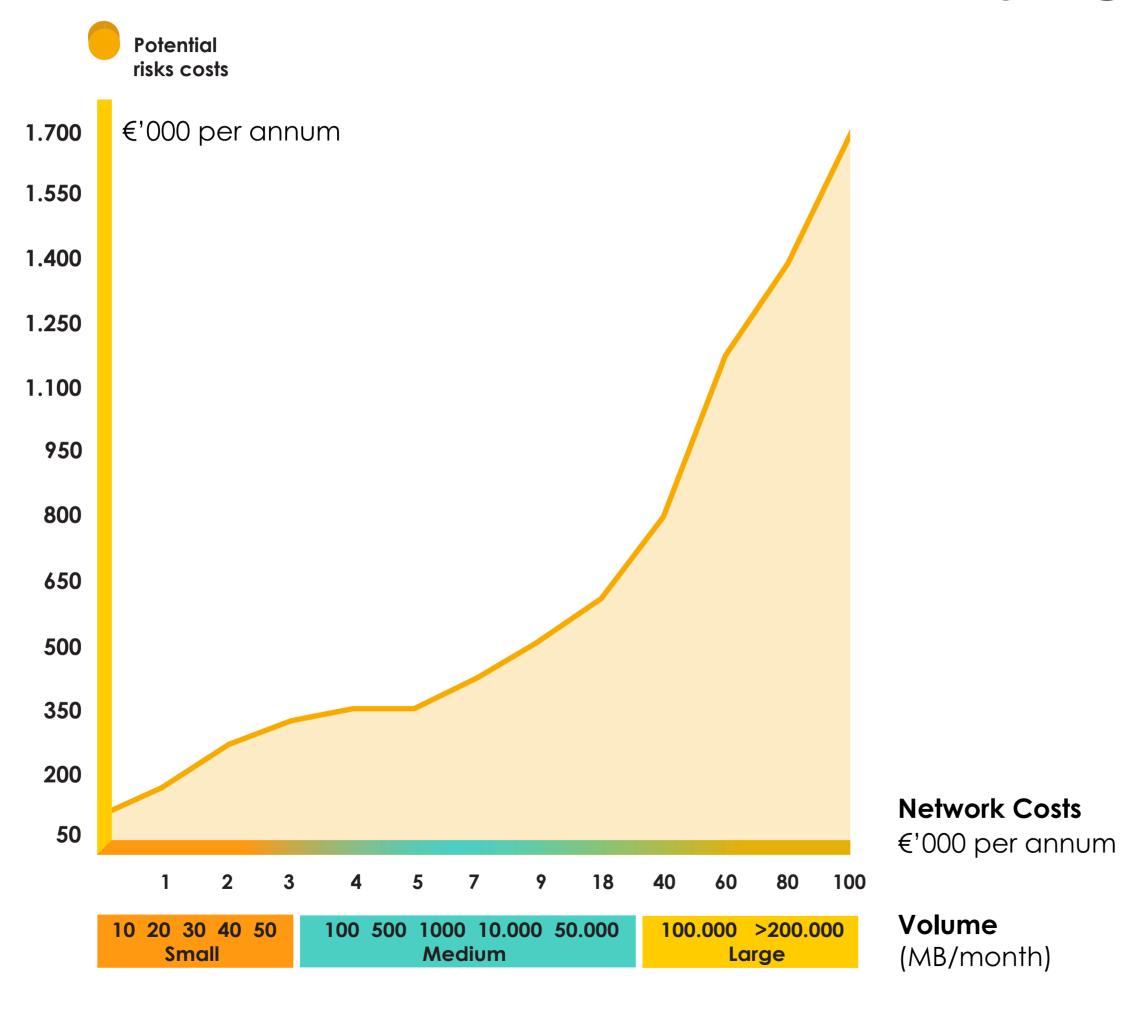
- Operations
- Sales

### Partial interruption of services (>€100K per day)

- RU ← IM connection
- International connection
- Client services
- Business services

### Reputation (between €10K and €500K per incident)

- Data breach
- Internal sabotage



### Loss of key services (>€1M per day)

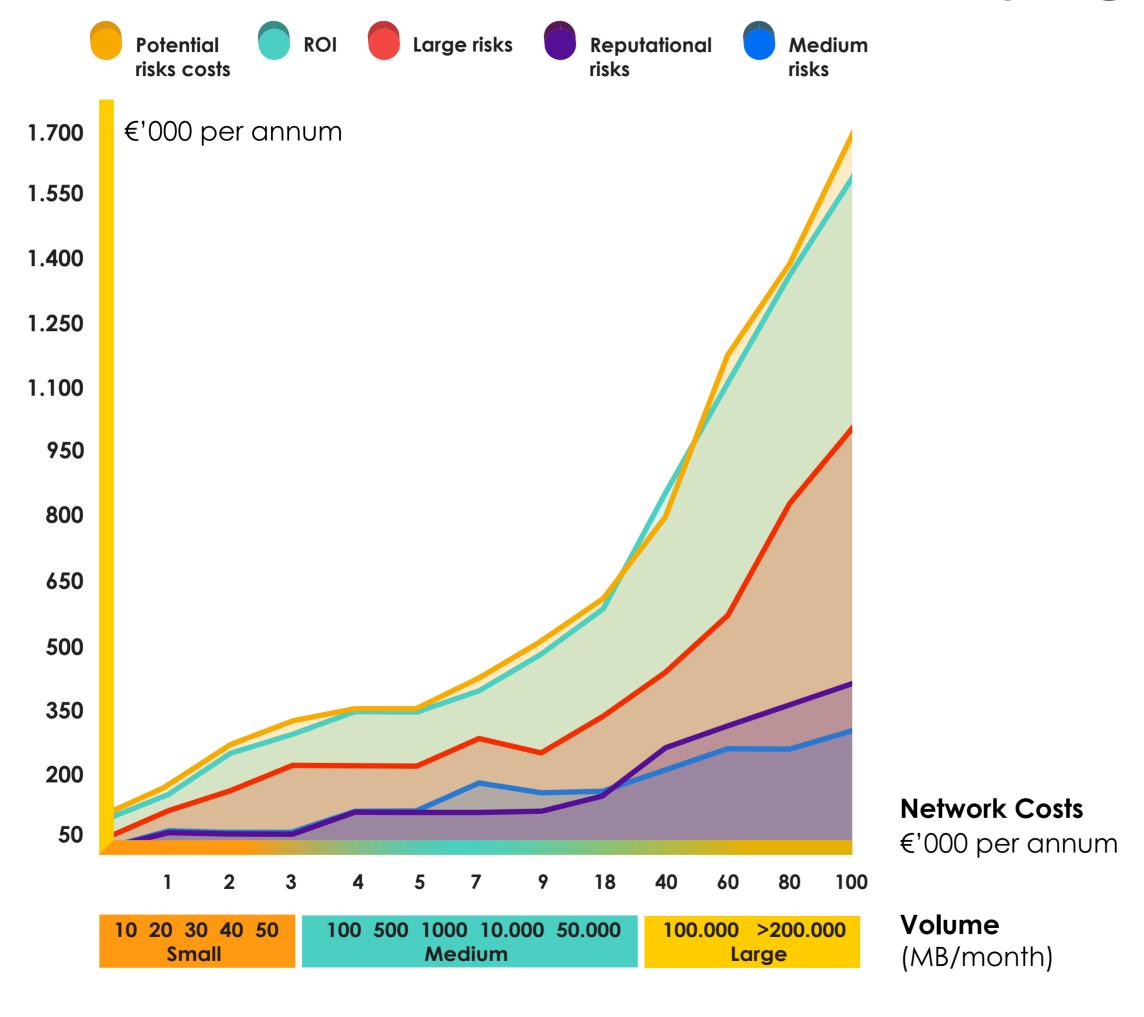
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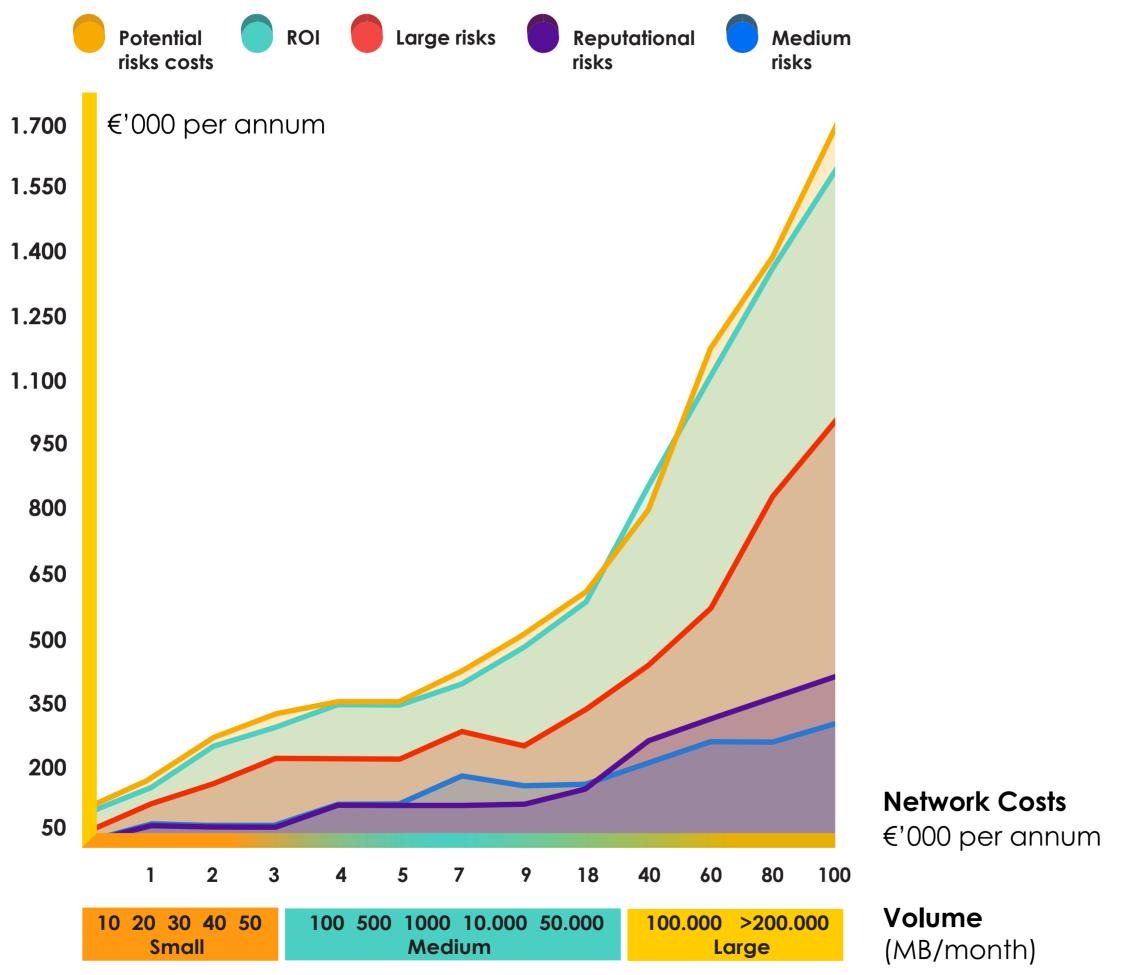
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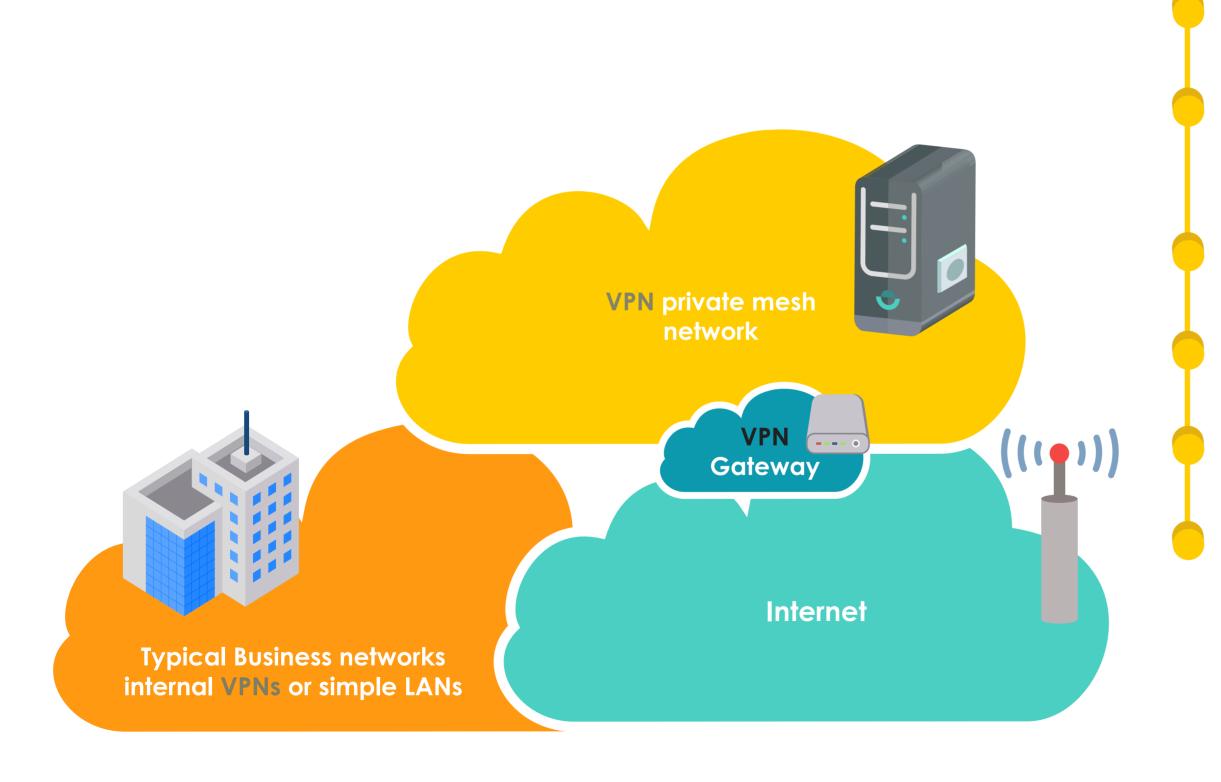
- Loss of key services (>€1M per day)
- Operations
- Sales
- Partial interruption of services (>€100K per day)
- RU ← IM connection
- International connection
- Client services
- Business services
- Reputation (between €10K and €500K per incident)
  - Data breach
- Internal sabotage



Saving one incident per year will give a return on investment

#### To summarise

#### Now you know the answers to:



What is a VPN?

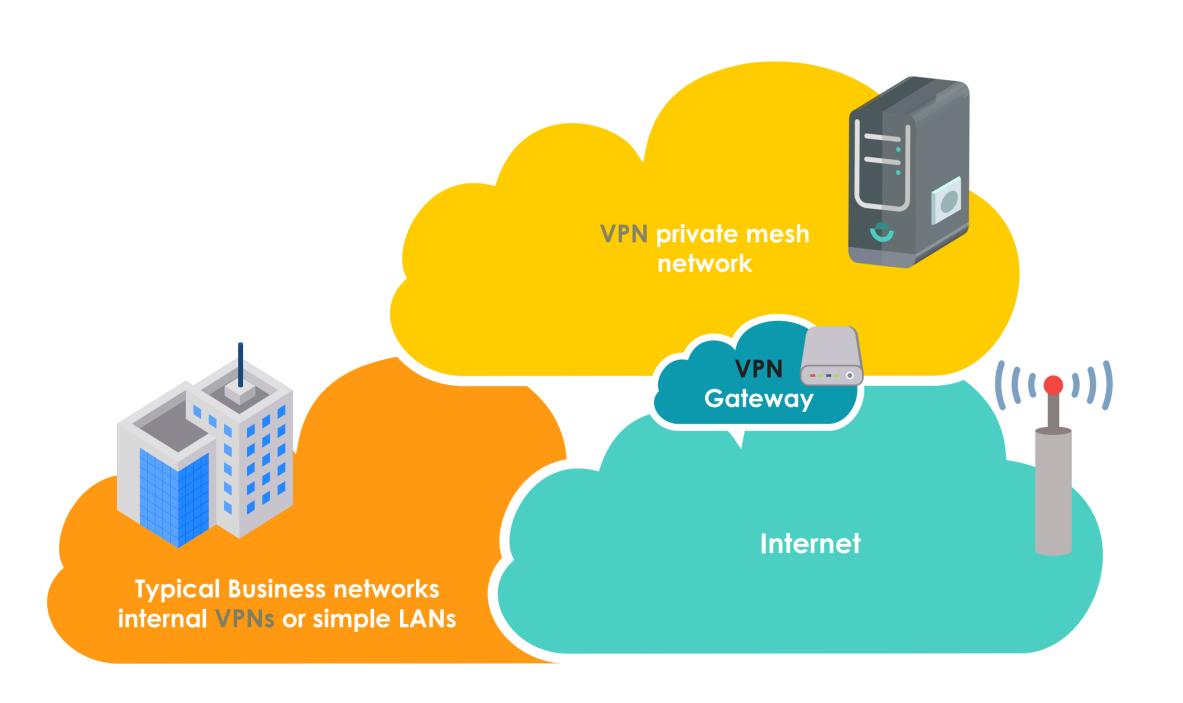
What are your cyber security risks?

How does a VPN provide protection?

Which services are critical?

**Typical VPN costs?** 

What could be a business case?



#### Any questions?